

SETT VALLEY MEDICAL CENTRE  
PATIENT PARTICIPATION GROUP

MEETING AT NEW MILLS VOLUNTEER CENTRE 6.4.2016

Present :Ian Mason (Chair), Dr N J Start (GP Partner),Andrew Pollitt (Practice Manager),Josie Longson, Godfrey Hutchins, Tina Nickisson, Doris Higginbottom ,Lance Dowson, Alison Worthington, Leonie Hutchins, Denise Hall, Judith Bailey, Nicola Fryers (Secretary)

1. Apologies and Introductions : new members were welcomed and apologies received from Maria Goldthorpe and Dawn Holmes.
  2. Derbyshire Community Healthcare – speaker did not arrive and no communication received. Agreed not to invite again as this has happened previously.
  3. Minutes –Read and agreed
  4. Matters Arising - none.
  5. Doctor’s Report – Dr Start read out his report, it was discussed the surgery ‘Did Not Attend’ rate equated to 112 in a month. It was suggested the practice to look at the text reminder to have the facility to send a reminder the day before and/or day of the booked appointment.
  - 5a.Practice Manager’s Report – Andrew read out his report and he discussed the NHS Friends and Family Test, it was suggested the staff hand out the questionnaires; also Leonie and Denise offered to hand out the questionnaires in the waiting room. A Health TV is being bought by the CCG for New Mills and Hayfield but the Chair questioned whether it was really the set already in the waiting room.
  6. Chair’s Report – Ian had been to a staff training session to speak about the PPG, a document about health records and his role within the PPG and other committees he sits on. He enquired about “Your Health Records “ document but nothing had been prepared. Andrew apologised on Sandra and Corrine’s behalf. As a joint event between the PPG and New Mills Wives Group Dr Douglas has kindly agreed to speak about “Diabetes “ on the 4<sup>th</sup> July 2016 7.30 pm in the Library Lecture Room. It was asked if the practice could give an idea how much it costs if a patient misses the GP appointment . Ian had attended a meeting of the chairs of the five PPG Networks and the Lay Reference Group of the CCG. The PPG Network in the High Peak consist of 8 GP practices. At present the CCG has an acting chief officer and a new chief officer will be appointed in May.  
Ian explained that Derbyshire Community Health Services is a Foundation Trust and membership is open to all. As a member he had taken part in a Patient Led Assessment of the Care Environment at Cavendish and Clay Cross hospitals. It was an interesting experience that other members might be interested in.  
In addition to emergency patient transport East Midland Ambulance Service has been awarded two extra contracts – one for non-emergency patient transport and the other jointly with DHU to provide the 111 service.
  7. 21<sup>st</sup> Century Plans – these will now be made public at the end of June after the Europe referendum.
  8. AOB New Mills needs a Children’s centre as it is the 2<sup>nd</sup> most deprived area; Lance explained some bus services in New Mills are threatened in the Derbyshire review of spending on public transport.
  9. Next Meeting Wednesday 1<sup>st</sup> June 2016 6pm at New Mills Volunteer Centre, a notice has been displayed as we had previously made an error with the date of an additional meeting.
- Close 19.35