## Sett Valley Medical Centre Patient Participation Group Notes from the Meeting of the 23.7.2013 6pm at New Mills Town Hall

Present: Ian Mason (Chair), Counsellor Lance Dowson, Andrew Pollitt (Practice Manager), Nicola Fryers (Secretary), Nigel Brockett, Dorothy Scapens, Sue Walker, Liz Martin Representing High Peak Braille Group.

- 1. Apologies Dr J K Douglas (GP Principle), Norman Heald, Pam Cohen.
- 2. Notes of minutes /meeting 9.4.2013 true record, correct.
- 3. Matters arising from Diabetic retinopathy, Ian spoke to Pam Purde at a meeting today the screenings are being funded by county boundaries, they were not aware there was a problem which Ian has said he will raise through the health watch.
- 4. High Peak Braille group were represented by Sue Walker, and Liz Martin who explained the services they can provide through High Peak braille, if anybody needs any braille to be typed up, They have computers that talk, and the ppg group were shown samples of medication boxes which have braille printed on. This can be done for patients upon request. Jumbo braille can be obtained from RNIB.
- 5. Practice Newsletter was shown to the group and will be available In August It was suggested to Include the dates of the October flu clinic's, Ian is kindly asking his wife if when collated information for future newsletters if she would be happy to type them up.
- 6. Patient Issues Carers Pam apologies as unable to attend.
- 7. Befriending Service Dorothy from New Mills Volunteer Centre explained the service, Sett Valley have a link on their website for patients to contact the centre for further details.
- 8. PPI Des Andrew explained the practice has been gifted a piece of equipment that asks patients to complete a short survey , Andrew asked if the patient questionnaire should stay in the previous formats this was agreed by the ppg members

- 9. Paperless practice Ian recommends texting etc, emailing for the way forward for the practice as he has knowledge New Mills clinics text back reply to mobiles to confirm and remind patients they have future appointments which has reduced there Did not attends
- 10.AOB Penny Towler from Blythe House came and spoke about all the services that are available at the non-bedded hospice in Chapel en le Frith. There is a link to their website which can be accessed through the practice website.

Derbyshire Health Watch (Amy King) to be invited to the next PPG meeting

Lance mentioned tablets being changed ECT by pharmacists Carly Day to be invited to next meeting

Councillor Lance Dowson explained a gardening buddies allotment that is running in new mills, which some of the fresh produce is being donated to the Food bank in New Mills, Lance also informed the group about the male violence group he runs.

McMillan Coffee morning the practice will be supporting the event by way of coffee, tea, biscuits cakes etc.

Close of meeting 7.35pm

The Next Localitity Meeting is the 12<sup>th</sup> September at Spring Bank Arts Centre 6-8pm

Date of next meeting PPG Tuesday 19<sup>th</sup> November 6pm at New Mills Town Hall