

SETT VALLEY MEDICAL CENTRE NEWSLETTER Issue 9 – August 2017

Welcome to Elinor Doherty, our relief receptionist

Receptionists Clare Jones and Stephanie Christie, have been trained to take intravenous bloods, which they will do in dedicated blood clinics

Dr Fisher and Dr Heyworth are long term locums covering for maternity leave until the end of the year.

Michelle Denyer is a Diabetic Nurse Specialist, who comes into the practice on Monday afternoons (monthly) working alongside Dr Douglas and Vicky Ashenden

The practice continues to offer a private service, cutting toe nails (priced at £14) at Hayfield or Sett Valley with Emma or Anne

Hayfield Surgery has had a TV screen installed, similar to the ones at New Mills Surgery.

We are seeking advice on signage for clinical rooms and the automatic doors at Sett Valley, to assist patients.

We would like to remind patients that our Advanced Nurse Practitioners see patients with acute illness. They work closely with the GPs, who will assist, when required. This ensures that the patient is seen by the most appropriate clinician.

The Practice has responded positively to the NDCCG request to provide Extended Hours working in Primary Care, known as 8/8 working. We have expressed an interest in providing this service from April 2018. Contracts are due to be signed in October 2017.

A&E is extremely busy - remember to use it for emergencies only, not routine matters. A&E is only for critical or life threatening conditions. Remember that you can get in touch with both local GPs and pharmacists for more minor illnesses, and that a well –stocked medicine cabinet should be kept for self-treatment. Please help us to use our services responsibly, particularly during busy periods

Thank you again to everybody for their continued support with the buying of books which raises money for Blythe House Hospice. We have raised over £1,500 in the last 2 years. Thank you very much for your support.

Social Media plays an increasing part in most of our lives. Please may we ask that you do not put comments on FaceBook, regarding the Practice, but contact us directly, (or use NHS Choices) especially with any negative comments. This will allow us to better address issues.

We are planning on holding another Macmillan Coffee Morning this September, after the success of last year's event. Details to follow.

Did Not Attends (DNAs). If you cannot attend your appointment, please contact the surgery and cancel your appointment, so that it can be used by another patient, rather than be wasted. You will not be penalised in any way for cancelling your appointment.

The Practice will be training medical students from September, as in previous years. You will be given a choice to allow the medical student to be present or not, in your consultation.

Practice Nurse Vacancy - we are intending to re-advertise for a Practice Nurse in September to fill a vacancy dating back to the beginning of the year. An appointment would bring our nursing team back up to full compliment.

Our remaining Staff Training dates in 2017 are 13th September, 11th October, and 8th November. In 2018, they are 10th January, 14th February and 14th March. These are always Wednesday afternoons from 12.30pm

Patient Participation Group

The Next Meeting is Wednesday 6th September 2017, at 3pm at the Royal Hotel Pub in Hayfield (next door to the surgery). Please come along if you are able. If you are unable to and would like anything adding to the agenda please contact Nicola Fryers 01663 743483 Or 01663 744246

The Patient Participation Group and Practice have bought a rose tree in memory of Josephine Longson (founder member of the PPG) which is blooming, and planted outside Sett Valley, and have a plaque with Josie's name on, near the PPG Board in the waiting room, at New Mills Surgery.