

Retirement

Dr Royle was presented with flowers and a painting of Sett Valley Medical Centre with the monies donated by the patients. Dr Royle was very grateful and appreciative.

Staff

We would like to welcome **Matthew Jennison** who has joined the Practice as a Business Studies apprentice. Matthew joined the practice in June 2015 on 1 year contract.

Denise Barratt recently joined the Practice as a Nurse Practitioner. Denise works on the "Same Day Team", formerly known as Triage.

Linda Simmonds has a Nurse Practitioner clinic on Tuesday mornings at Sett Valley and will be extending this role in the near future.

We would like to formerly welcome **Dr Emma Ward** and **Dr Mounna Gor** as Partners at the Practice from 1st July 2015. Both doctors have surgeries at Hayfield each week; Dr Ward Monday am, and Dr Gor Friday am. From August they will both have afternoon surgeries at Hayfield. Dr Gor is a qualified GP Trainer.

Dr Sarah Whittaker will join the practice in August as a GP Registrar, under the guidance of Dr Start, and assisted by Dr Gor.

Dr Ward represents the Practice at the High Peak Clinical Reference Group (CRG) monthly meetings. These meetings feed in to the North Derbyshire Clinical Commissioning Group (NDCCG) meetings.

Dr King and **Dr Mellor** are locum GPs working at the Practice. Dr King was Senior Partner at Buxton Medical Practice for a number of years. **Dr Mellor** previously worked in the Bolton area and has an Interest in Child Health.

Tracey French (Nurse Practitioner) known as Triage Tracey has left the Practice and we wish her well for the future. The PPG have presented her with a thank you letter for her 15 years at the Practice, her dedication and also a bouquet of flowers. Tracey will be missed by staff and patients at the Practice.

We are still looking to recruit another **salaried GP** in the longer term, but national shortages are restricting our progress, at present.

Hazel Evans has been working as the practice-based pharmacist for the last 18 months, three mornings a week. Her role is varied. She undertakes Medication Reviews with patients on multiple drugs. Usually these patients are either over 80 years old, taking 10 or more medicines or in one of our local Residential Homes. The review may take place in the patients home, where she can answer any questions they may have about their medicines, make sure they are being taken at the right time and not interacting with any other tablets, synchronise their supplies and if using inhalers, check inhaler technique. All suggested changes are sanctioned with a GP, where necessary.

Patients who have been in hospital or had an outpatient appointment with a consultant often have changes to their medication. Hospital letters are sent into the practice are reviewed by the GP then sent to Hazel to add or alter their medication ready for their next prescription which the GP then checks and signs the prescriptions.

Hazel works closely with the Community Matron, Nurse Practitioners and District Nursing Team, who offer support to house-bound patients. Often these patients are not using or taking their medicines effectively, so a review is required.

Drug manufactures often change or discontinue medicines. The GPs send these queries to Hazel for alternatives. She also liaises with the local community Pharmacy teams for medication queries or requests for changes due to supply issues.



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Sett Valley Medical Centre Newsletter Issue 6 – May 2015





Hayfield Surgery

As from **August 2015**, Hayfield surgery will be open **Wednesday afternoons (Dr Ward)** and **Thursday afternoons (Dr Douglas)** subject to holidays. We would like to thank you for your understanding and patience during closures at the Hayfield surgery.

Premises

The Painting at Sett Valley is nearly complete inside. The outside of the building will be painted in due course. Thank you for your co-operation whilst this has been done .

Appointments

The appointments system has now been revised to include advanced booking, at the request of the patients, via a patient survey; this seems to be working well at present. You can also book appointments on-line. You should contact the surgery to obtain a password to access the on-line appointments.

Derbyshire Health United

Derbyshire Health United is the Out of hours centre which is located directly opposite the Surgery. The opening times for the out of hours centre (OOH) are 18:30 till 22:30pm Monday– Friday, Saturday and Sunday and bank holidays 09:00am till 22:30. The OOH centre is a walk-in centre. No appointment is necessary to visit.

Patient Survey

This was carried out in April 2015, at the request of the PPG, to assist in the review of the GP appointments system. The findings favoured a return to an advanced booking system.

DID NOT ATTENDS (DNAs) These are appointments at the surgeries which patients fail to keep. These are significantly increasing. We will be publishing DNA figures in the coming months. Please contact the surgery to let us know that you cannot keep your appointment. This may allow another patient to use that appointment, if sufficient notice is given.

Prescriptions

The Electronic Prescriptions seems to be working extremely well across the pharmacists locally and if a patient is away on holiday in this country we can send an emergency script to a local chemist where they are visiting.

Patient Participation Group (PPG)

The next Patient Participation Group meeting is on Wednesday 9th September at 6.30 pm if you are able to attend please let the chair at settvalley.ppg@nhs.net or nicola.fryers@nhs.net know.

The PPG is looking at doing a fundraising event for Blythe House Hospice on raising money Ideas/thoughts welcome. The PPG have been handing out The NHS Friends and Family Test questionnaire and will be collated by the PPG. This is a national scheme asking if you would recommend your GP surgery. Comments are optional and confidential.

Various organisations have been given permission to promote themselves at the surgery. Identification is available should you require it. They will be restricted to the waiting room and porch areas. Please feel free to approach them for their services and information. Coming soon - Derbyshire Carers, Blythe House (from Chapel-en-le Frith), and the Alzheimer's Society.

If you would like to join the Patient Group please contact the surgery.

Doctor's and Practice Manager's Reports

These are produced quarterly in advance of the PPG meetings, by a doctor and the Practice Manager.

Facebook

Patients are using the social media network, Facebook, to comment on the Practice. It would be much more helpful if these comments were directed to the Practice, through the normal communication methods, allowing us to improve our service to patients.

Party

We are holding a Tea Dance at the New Mills Leisure Centre Wednesday 14th October 2-4pm for patients suffering with dementia. This will be by invitation only, for dementia patients and their carers. Refreshments will be provided by the Practice. Helen Bollard will be there from the Alzheimer's Society for your assistance and help. Please feel free to approach her.

NHS Health-checks

Patients aged between 40 and 74 are eligible for a health check, to reduce the risk of developing heart disease. Please book in with a HealthCare Assistant at the surgery, if you *don't* have a pre-existing condition.

Shingles vaccination

This is available to patients aged 70, 78, and 79 ONLY. Please book in with a Practice Nurse.

Flu Clinics

Flu clinics will be advertised in the surgery, on prescriptions, and in local chemists and on the surgery website.

Sun Aware

Keep hydrated; avoid midday sun, use high factor sun creams, sun hats for children, and check on elderly relatives and neighbours to ensure they are hydrated throughout the hot weather. Ring 111 for any further Information.