

Sett Valley Medical Centre Newsletter –August 2013

Something new from Sett Valley Medical Centre.

The Sett Valley staff recently decided to produce a quarterly Practice Newsletter to follow on from the one that Angela Wales produced previously. It is hoped that in it you find items of interest and maybe information that you didn't previously know about.

Contributions for the next newsletter are welcome and should be sent to the Secretary of the Patient Participation Group, Nicola Fryers either in writing or by email (nicola.fryers@nhs.net). If you are interested in joining the PPG please get in touch with Nicola.

Staff Announcements



Retirements & leavers:

Sonia Brodie, senior practice/community matron and diabetic specialist, retired on 31st May 2013. Sonia had worked in the surrounding area since 1991 and at the Practice from 2000. We would like to wish Sonia best wishes for the future.

Dr Williams has reduced his working week to 2 days, Tuesdays and Fridays, and plans to retire in August 2014.

Jennie Oakley and Jackie Palmer left the Practice at the end of July—best wishes to both. The nursing team will be re-structured under the guidance of Linda Simmonds, Senior Nurse and Andrew Pollitt Practice Manager.

New Staff:-



We would like to welcome Tracey Hunt, Sonia's replacement. Tracey's background is predominantly in the secondary care sector, and brings valuable transferrable skills to the Practice.

Claire Gilham, Advanced Nurse Practitioner, joined the Practice in November 2012 and has already proved to be an asset to the Practice.

Dr Alex Flett (male GP Registrar) will join us for 12 months in August 2013 to complete his GP training under the Manchester Deanery whilst Dr Jennifer Lynch completes her training at Sett Valley MC.

Claire Jones and Sammy Wood joined

the reception team in spring 2012. Both have gained invaluable experience in the last 12 months, complimenting their previous backgrounds of customer care.

Successes:-



Vicky Ashenden has now successfully completed her diploma in diabetes—well done Vicky!

General News from the Practice

Disabled access has now been provided at both New Mills and Hayfield surgeries. This was recognized as a requirement by the Care Quality Commission (CQC) to improve patient access.



Telephone system—the surgery purchased a new telephone system in Summer 2012, which has a recording facility on all external calls.

Computer system— a major change came about last summer when eMIS Web, a new clinical computer system was installed at the Practice. This required lots of staff training and understanding from patients. eMIS are the market leaders in clinical systems in England.



Counselling Services—Brenda Howlett continues to operate as a Counsellor at the Practice (New Mills). Brenda was previously self-employed but is now employed by MHCO (Oakdale). The effect for patients is that the processes may change but the patient contact will not.

Cognitive Behavioural Therapy—The Practice has secured a CBT (Cognitive Behavioural Therapy) service at the Volunteer Centre in New Mills.



Toe Nail Cutting—Our Health Care Assistants (HCAs) provide a toe nail cutting service at New Mills at a cost of £14.00. The £2 increase was necessary due to the CQC requirements to have single use instruments (personalized nail cutters for each patient).

Requests for patient information—Please can you let reception have your (up to

date) mobile number, email address and landline number. We need to contact you, from time to time and are trying to replace letters with electronic methods where possible. This should save time, money and paper resources and be much quicker. Thank you for your co-operation



Website—Our website can be accessed at settvalley.co.uk

Please note that emails should be used for **non-clinical, non-urgent** matters only. Repeat prescription orders and appointments bookings **cannot be accepted by email.**

Patient Participation Group (PPG) - If you have any ideas or comments which you would like the PPG to discuss please email nicola.fryers@nhs.net. These should be of a general nature rather than personal patient issues.

New Mills Volunteer Centre Befriending Service—is aimed at those who are house-bound or partially so. A volunteer will visit on a regular basis maybe for a chat, game of cards or dominoes etc. This service is to be extended in October to include a telephone befriending service when clients will receive a given number of phone calls from a volunteer each week. For more information about these services telephone the Centre on 01663 744196 or just call in to speak to a member of staff.

Who manages our NHS locally?

SETT VALLEY MEDICAL CENTRE

(population served 10,991) is one of 8 practices in the **HIGH PEAK LOCALITY.**

There are 5 **Localities**—North Dales, Chesterfield, Dronfield, North East and High Peak with a total of 38 GP practices and a population of 298,129

These localities make up the **NORTH DERBYSHIRE CLINICAL**

COMMISSIONING GROUP (known as **CCG**). This group has the responsibility for planning and buying health services for all 38 practices in the CCG.

The **CCG** is managed by a **BOARD** and our High Peak representative is Dr Debbie Austin (ex-Thornbrook) there are two Lay Representatives,

Gary Apsley and Ian Gibbard.

CCG Board meetings are open to the public—see the North Derbyshire Clinical Commissioning Group website (www.northderbyshireccg.nhs.uk).

Dates for forthcoming meetings/clinics/events:-

High Peak Stakeholder Forum—Thursday 12 September 2013 at Spring Bank Arts Centre (St. James) 6—8 pm
Open to all patients within High Peak.

Macmillan Coffee Morning—Friday 27 September at Sett Valley Medical Centre 9—12 noon



Flu Vaccination—Saturday 5 October 2013 9—12 noon
Wednesday 9 October 2013 4—7 pm

Sett Valley Medical Centre PPG—Tuesday 19th November 2013 at New Mills Town Hall Council Chamber at 6 pm
All patients of the Practice are welcome.