

Sett Valley Patient Participation Group

MINUTES OF MEETING 16th JANUARY 2019

ITEM NO	MINUTES	ACTION	BY (DATE)
1	<p>Apologies: Lynne Woodward, Judith Bailey.</p> <p>Welcome : Alison Piddington, Mary Houghton, Jill Jones, Nicola Fryers, Dr N J Start (retired partner), Nigel Brockett, Andrew Bailey, Olwen Liddiard, Leona Hutchings, Mo Davies, Brian Waddell, Ian Mason, Ann and Gordon Lyons.</p>		
2	<p>Minutes of last meeting: read and agreed.</p>		
3	<p>Matters Arising: Jess and Julie Forrest came from Blythe House to thank the group for all their support with fundraising and raising awareness of the services of Blythe House. Hospice at Home was discussed - they need to raise 1.3 Million this year. They said that they could provide support and fund raising packs if they Group wished to do a fundraiser.</p>		
4	<p>Doctor's Report – See attached this was read out by Dr Start.</p>		

5	<p>Practice Manager's Report: incorporated within Doctor's Report</p>		
6	<p>Chair's Report: See attached.</p>		
7	<p>Members Items/Issues:</p> <p>Nigel informed the group about the Veteran's armed forces which meet regularly at the Pride of the Peaks in New Mills.</p> <p>Ian said that he has contacted the CCG via High Peak Networking regarding the breast screening van. It would be more appropriate for referrals from the mobile unit to be sent on locally and not Chesterfield. Marie Scouse is looking into this also. Ian will update us with this.</p> <p>Alison described some problems with the provision of health services and was advised to discuss her complaints with the Providers concerned.</p> <p>Huggi advised the group re repeat parking at Chesterfield Royal Hospital is £14.00 over a 2 week period.</p> <p>Jill asked the Group about topics for the year ahead. Ian said that he would like to see more focus on Mew Mills. It was suggested that meetings should be held at New Mills as well</p>	<p>Ian to keep Group updated</p>	

	<p>as Hayfield. Huggie suggested Thornsett Band Room or lower Leighton Church. Nicky said that she would find out the fees for using these venues.</p> <p>Brian said he had written a constitution for the Group but it had not been tabled. Jill said that it will be tabled for discussion.</p> <p>Nigel asked Jill re progress over parking outside Hayfield Surgery for people with mobility problems. Jill said that she approached Hayfield Parish Council last year but did not receive any reply. She requested 3 things:- for the HPC to consider some kind of demarcation indicating that the dropped kerb was for short term disabled parking; that the waste bin be moved as people cannot open their car door; painting of the bench outside the surgery. Of these only the painting of the bench has been actioned. More recently, Jill wrote to the Chair of the HPC, Cllr. Dave Toft, asking for a reply. She received a reply from the Clerk saying that the bin had been there for many years and was not much of a problem. Due to the very sad loss of the Clerk in December, Jill postponed approaching HPC then but will resume her talks with them in February.</p>	<p>Nicky to find out cost of venues</p> <p>Nicky to put 'Constitution' on Agenda for next meeting</p> <p>Jill to approach HPC again</p>	<p>February 2019</p> <p>March 2019</p> <p>Feb 2019</p>
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	<p>Nicky asked if the group would be interested in organising a patient survey, possibly canvassing opinion re the Website. She asked Andrew Bailey if he would be able to assist in the design and he said that he could do this.</p> <p>Communication via Facebook was discussed. Nicky is going to contact Mr Motley. Ian suggested that a small group work with the incoming Practice Manager.</p>	<p>Nicky to email members to see who would be interested in helping design the questionnaire.</p> <p>Await appointment of Practice Manager</p>	<p>February 2019</p>
8	<p>Date and time of next meeting: 20.3.2019, 3pm at the Royal Hotel , Hayfield 4.45 pm close</p>		
	<p>The Group were grateful to Dr Start for attending the meeting and were pleased to have the opportunity to wish him a very happy retirement.</p>		

SETT VALLEY MEDICAL CENTRE PPG - CHAIR'S REPORT JANUARY 2019

The New Year is a time for reflection on the past year and to make resolutions for the year to come. This report will therefore outline the PPG's activity in 2018 and look to plans for the year to come.

In 2018 the PPG held Macmillan coffee mornings at both surgeries and raised over £520. Our local MP, Ruth George, attended the coffee morning at Sett Valley Medical Centre.

PPG members attended a 'flu clinic in each surgery to raise awareness of the PPG. At each event money was raised for breast cancer research.

Subgroups have been formed to support 'events' and younger people. Three drop in socials have been held at Hayfield surgery to date. At the November social Olwen Liddiard informed the attendees about access to talking books for people who have sight problems.

The PPG has tried to influence issues that affect the Surgery. A letter was sent to Ruth George M.P. about the disparity in nurses' pay between GP practices and hospitals.

As Chair, I went to speak to Hayfield Parish Council about parking issues for patients.

Two representatives from the PPG regularly attend the PPG Network meetings where they exchange ideas with other PPG groups and are given information about commissioning of health services/service development.

We appreciate the attendance of a GP and a Practice Manager to update us on practice developments.

2018 has been a good year there are still areas where we 'could do better.' We have not attracted many new members to the group, particularly younger people. Another area is our communication with users of the Practice and there is a need to explore ways of doing this.

I would like to thank all the members who have given their time to attend the PPG meetings and helped with the events. We have a wealth of talent in the group.

I will be asking the Group to identify objectives for 2019 so that we can go forward building on the work done in 2018.

It is with sadness that we will be saying goodbye to Dr Start as he retires. He will be greatly missed. We thank him for all he has done for so many people and wish him a happy and fulfilling future.

Jill Jones (Chair)

Patient participation group meeting 16th of January 2019

Andrew Pollitt

Andrew left the practice on the third of December by mutual consent. We wish him well on his future endeavours' and thank him for his service to the practice over the last eight years.

That is the agreed departure statement and no further details are to be issued

as a consequence we have Pat Ryan who is helping with the financial aspects of the practice and are currently going out to advert for a replacement practice manager

The partners have dropped occasional surgeries at this time to assist with managerial responsibilities

Practice nurse

Following advertising for a replacement practice nurse we are interviewing to potential candidates this week with a view to increasing practice nurse capacity

when Appointment spacing

We are looking at different models of appointment provision and trialling several approaches to improving surgery appointment timekeeping and enhance the consultations

Reception

At the end of January 1 of our receptionists will be moving to the local dental practice and we are currently advertising for a like-for-like replacement

Diabetes control

Over the past 12 months the CCG have been encouraging practices to improve diabetic control in terms of hba1c and BP/cholesterol-at the start of this process we were the top performing practice and have improved our performance somewhat over this time

Influenza vaccination

After a hesitant start due to supply issues we have had a good vaccination uptake campaign and we are now out of over 65 vaccines

the practice would like to thank the PPG for their active support with these clinics