

**Sett Valley Medical Centre  
Patient Questionnaire 2019**

Please circle your response to each question and put your sheet in the box at Reception, in either New Mills or Hayfield surgery. Thank you for your help.

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|--|-----|----|-----|
| 1. Have you registered for Patient-online access?  | Yes | No | N/A |
| Did you find it easy?  | Yes | No | N/A |
| 2. Are you happy with the process for repeat prescriptions?  | Yes | No | N/A |
| 3. Are reception staff helpful?  | Yes | No | N/A |
| Are the nurses approachable?   | Yes | No | N/A |
| Are the doctors approachable?  | Yes | No | N/A |
| 4. Are you aware that the surgery is open on Wednesdays from 8.00am-8.00pm?                                | Yes | No | N/A |
| 5. Do you find the TV screen in the waiting room informative and helpful?                                  | Yes | No | N/A |
| 6. Did you know you can go to the pharmacy for minor ailments before making an appointment at the surgery? | Yes | No | N/A |

If you would like to make any comments, please use the space below.